

End-of-Sale and End-of-Life Announcement for the Cisco Embedded Service 2020 Series Switches

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	5
For more information	6

Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Embedded Service 2020 Series Switches. The last day to order the affected product(s) is July 19, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Embedded Service 2020 Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 18, 2022
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 19, 2022
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 17, 2022
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 18, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 19, 2023
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 19, 2023

Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 14, 2026
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2027

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESS-2020-24TC-CON	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Con Cooled, Lan Lite	ESS-3300-24T-CON-A	Embedded Services Series 3000 bundle Cond Cooled, Net Adv	-
ESS-2020-24TC-CON	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Con Cooled, Lan Lite	ESS-3300-24T-CON-E	ESS3300 - Main (2 10G + 8GE) + Exp (16GE) - Con. Cooled, NE	-
ESS-2020-24TC-CONB	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Con Cooled, Lan Base	ESS-3300-24T-CON-A	Embedded Services Series 3000 bundle Cond Cooled, Net Adv	-
ESS-2020-24TC-CONB	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Con Cooled, Lan Base	ESS-3300-24T-CON-E	ESS3300 - Main (2 10G + 8GE) + Exp (16GE) - Con. Cooled, NE	-
ESS-2020-24TC-NCP	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Air Cooled, Lan Lite	ESS-3300-24T-NCP-A	Embedded Services Series 3000 GE bundle, No Cooling Plate, NA	-
ESS-2020-24TC-NCP	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Air Cooled, Lan Lite	ESS-3300-24T-NCP-E	ESS3300 - Main (2 10G + 8GE) + Exp (16GE) - Air Cooled, NE	-
ESS-2020-24TC-NCPB	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Air Cooled, Lan Base	ESS-3300-24T-NCP-A	Embedded Services Series 3000 GE bundle, No Cooling Plate, NA	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESS-2020-24TC-NCPB	ESS2020 - Main(2GE + 8FE) + Exp(16FE) - Air Cooled, Lan Base	ESS-3300-24T-NCP-E	ESS3300 - Main (2 10G + 8GE) + Exp (16GE) - Air Cooled, NE	-
ESS-2020-CON	ESS2020 Main Board with 8FE ports - Conduction Cooled	ESS-3300-CON-A	Embedded Services Switch 3000 Cond Cooled, Net Adv	-
ESS-2020-CON	ESS2020 Main Board with 8FE ports - Conduction Cooled	ESS-3300-CON-E	ESS3300 - Main Board (2 10G + 8GE) Conduction Cooled, NE	-
ESS-2020-CON-B	ESS2020 Main Board w/ 8FE + 2GE - Cond. Cooled - Lan Base	ESS-3300-CON-A	Embedded Services Switch 3000 Cond Cooled, Net Adv	-
ESS-2020-CON-B	ESS2020 Main Board w/ 8FE + 2GE - Cond. Cooled - Lan Base	ESS-3300-CON-E	ESS3300 - Main Board (2 10G + 8GE) Conduction Cooled, NE	-
ESS-2020-NCP	ESS2020 Main Board with 8FE + 2GE - Air Cooled - Lan Lite	ESS-3300-NCP-A	Embedded Services Switch Series 3000, No Cooling Plate, NA	-
ESS-2020-NCP	ESS2020 Main Board with 8FE + 2GE - Air Cooled - Lan Lite	ESS-3300-NCP-E	ESS3300 - Main Board (2 10G + 8GE) Air Cooled, NE	-
ESS-2020-NCP-B	ESS2020 Main Board with 8FE + 2GE - Air Cooled - Lan Base	ESS-3300-NCP-A	Embedded Services Switch Series 3000, No Cooling Plate, NA	-
ESS-2020-NCP-B	ESS2020 Main Board with 8FE + 2GE - Air Cooled - Lan Base	ESS-3300-NCP-E	ESS3300 - Main Board (2 10G + 8GE) Air Cooled, NE	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Embedded Service 2020 Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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